

CUSTOMER NOTICE

CORONAVIRUS (COVID-19) UPDATE

ARS is continuing to monitor the COVID-19 situation as it develops. For up to date information please consult the CDC (www.cdc.gov), WHO (www.who.int), and NIH (www.nih.gov).

We will continue to evaluate scheduled training or other scheduled gatherings for risk and, based on feedback from those involved and the information available at the time, we may have to postpone certain activities. However, ARS will otherwise continue normal business operations with our published store hours of operation. We remain available to assist you with your HVACR needs and invite you to join us in practicing good social responsibility to avoid the possible spread of any illness:

- o Wash your hands thoroughly and throughout the day (the best way)
- o Avoid touching your face and mouth with unclean hands
- o Clean often touched items routinely with disinfectants or other cleaning solutions
- o Avoid unnecessary personal contact, especially with anyone showing signs of respiratory illness (e.g., coughing or sneezing) and keep roughly 3-6 feet away from others when possible

If you are feeling ill but need something from ARS - please call, text, or email so we can see if we can deliver it for you. This is an unprecedented event so we will monitor this situation closely to ensure the safety and health of our employees, customers and suppliers.

Thank you,
ARS Management

March 13, 2020